

Of the 316 different support strategies identified in our study, the one identified as being most significant was:

THE QUALITIES OF THE SUPPORTING ADULT



**SEE BELOW FOR
THE KEY QUALITIES OF AN EFFECTIVE TRUSTED ADULT**



Professionals who make a difference in sustaining and supporting engagement

QUALITIES

FLEXIBLE

GOES THE EXTRA MILE

GOOD COMMUNICATION WITH YP

KEEPS PROMISES

PERSONAL EXPERIENCE OF YP'S CULTURE



PERSONAL EXPERIENCE OF YP'S CHALLENGE

RELIABLE

KNOWS PUPILS WELL

INTUITIVE & RESPONSIVE

APOLOGISES WHEN WRONG

ORGANISED

She proper gets me

WE HAVE A CHAT IF I'M HAVING A BAD DAY

She never gave up on me, even when I was hard to get hold of